FOR IMMEDIATE RELEASE:

SirsiDynix Announces General Availability of Offload System Administration Services (OSAS)

AUGUST 1, 2024, LEHI, UT—SirsiDynix, a leading provider of library technology solutions, is pleased to announce the general availability of Offload System Administration Services (OSAS). The latest addition to the company's professional services lineup, this first-of-its kind offering helps libraries supplement their administrative efforts and amplify their impact.

Backed by a team of expert consultants with extensive product knowledge and an average of 17 years' industry experience, OSAS supports SaaS-hosted Symphony and Horizon customers in tackling a wide range of projects and identifying new ways to leverage SirsiDynix software.

Customers can opt to delegate routine maintenance items, such as on-demand reports, policy changes, and weekly user loads. They can also choose to collaborate with the OSAS team to devise and accomplish large-scale initiatives, like automating aspects of the acquisitions process.

Plus, as libraries' needs continue to shift, OSAS is designed to evolve alongside them. Through in-depth onboarding, weekly project summaries, and ongoing open dialogue with customers, the OSAS team gathers meaningful insights about libraries' goals, then works closely with each library to bring them to life.

"Librarians and library professionals are wearing more hats than ever before—and often with fewer resources at their disposal," says Margaret Hansen, SirsiDynix's Director of Consulting & Training. "It was important to us to create a service that helps our customers redefine their workloads and spend more time doing what they do best: connecting with patrons and making a difference in their communities. With OSAS, this—and more—is possible, and we couldn't be more thrilled to share it with you."

Interested in learning more about OSAS? Visit sirsidynix.com/osas or contact your account manager or library relations manager to arrange a demo.

About SirsiDynix

SirsiDynix believes in the power of libraries. Transforming and shaping their communities every day, that power inspires us to connect people with knowledge at more than 20,000 libraries worldwide. SirsiDynix technology combines relevant resources with the Best Library User Experience (BLUE). With our Best-of-Breed approach, SirsiDynix gives libraries the greatest and most expansive range of options for their software. Complemented by the most experienced training, consulting, and

support staff in the industry, SirsiDynix helps libraries to reach their highest potential while serving their communities. To find out more, visit www.sirsidynix.com.

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