



SirsiDynix®

OSAS

*Offload
System Administration
Services*

Offload System Administration Services (OSAS)

Supplement your team's efforts and amplify your impact. The latest addition to SirsiDynix's professional services lineup, OSAS equips SaaS-hosted Symphony and Horizon libraries with proactive, adaptable administrative support, and helps teams redefine their workload and spend more time doing what they do best: making a difference in their communities.



From insights to action

Maximize your library's efforts and your SirsiDynix software with our in-depth onboarding process. During this review period, our team will glean valuable insights into your system's configuration and deploy scripts that automate monitoring and other tasks. Working together, we'll define OSAS' role on your team, establish time-saving workflows, and strategize about what's next.

Partners in project management

Partner with creative problem solvers who are committed to helping you achieve existing goals and dream up new ones. Backed by a team of expert consultants with an average of 17 years' industry experience, OSAS seamlessly supports projects in Symphony; Horizon; Enterprise; and BLUEcloud, including BLUEcloud Analytics and BLUEcloud Mobile2—and can also assist with third-party APIs.

Tackle your to-do list

Cross routine maintenance items off your to-do list for good. OSAS takes on a variety of recurring tasks, such as on-demand reports, policy changes, weekly user loads, and annual inventories, so you can focus on the big picture: connecting with patrons, demonstrating value to stakeholders, and uplifting your community. Have other projects in mind? We'll work with you to accomplish those, too.

Adaptable support, meaningful connections

Adapt the OSAS experience to meet and anticipate the unique needs of your staff, library, and patrons. Whether you're looking to delegate or collaborate, address nitty-gritty details or epic initiatives, we'll work with you to fine-tune our focus and bring your ideas to life. Plus, weekly service summaries, quarterly surveys, and meaningful discussions with customers like you keep us connected and ready to discover new ways to support you.

Build a game plan

To find the OSAS package that works best for your library, speak with your account manager or library relations manager today.

Eligibility requirements

OSAS customers must be:

- SaaS-hosted
- On Symphony or Horizon
- Located in North America or Europe, the Middle East, and Africa (EMEA)