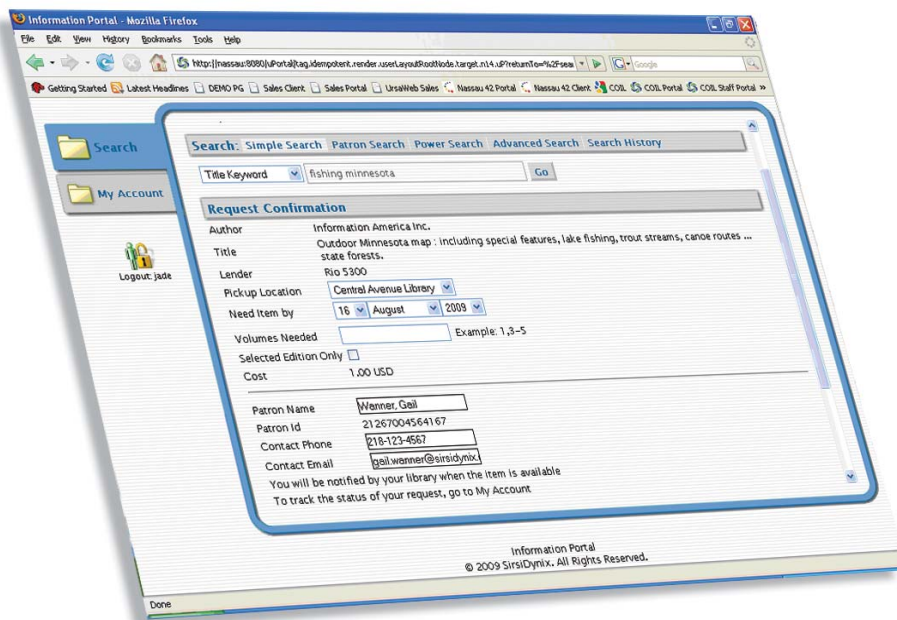


In today's world of information, there's no way your library can own or subscribe to every resource requested by your users. How can libraries meet users' demands while dealing with the obvious cost implications of resource sharing? The answer is SirsiDynix® URSA™, the Universal Resource Sharing Application. Not only does SirsiDynix URSA make it possible to enhance resource sharing services for your users and staff, but it can do so while reducing 75 percent of the staff time for an average ILL transaction and significantly reducing the costs per transaction.

Library users want fast, convenient self-service interlibrary loan. Today's technology makes it easy for them to find the materials they want from a variety of local and remote resources. The result is more requests, which typically require more staff time and add more costs for libraries, but tight budgets rarely permit additional staffing for interlibrary loan. Then how does your staff keep up?

URSA streamlines tasks so that staff perform four simple tasks to process requests from start to finish. It is no longer necessary for interlibrary loan experts to spend their time handling routine requests and many libraries have assigned this duty to circulation staff and even student workers. Links to local circulation systems automatically place holds on requested materials, check items out, create temporary bibliographic records and notify users at desired events. This means that your current staff can handle 3 or 4 times as many requests using URSA.



Self-service requesting gives library users quick, convenient access to materials not owned by their home library. Broadcast Z39.50 searching and de-duplication of results makes it easy to select the desired work. Requests are automatically converted to local holds if the patron's library has the item available. Patrons can view and manage all active requests in My Account.

URSA Highlights

- Facilitates resource sharing among multi-vendor consortia and single libraries on a variety of integrated library systems
- Empowers users by putting options and choices at their fingertips with direct feedback on availability
- Automatically checks local catalogs and prevent orders for available items
- Reduces average staff time per request by 75 percent
- Lowers transaction costs by making requests user-driven
- Increases user satisfaction by making requests for many items self-service
- Focuses staff time and effort on difficult-to-find requests
- Supports standards, including NISO Circulation Interchange Protocol (NCIP)

URSA provides benefits that no other resource-sharing system offers. It is used by public, academic, K-12 and special libraries of all sizes as a tool for regional and statewide sharing, sometimes called direct consortial borrowing. Requests can also be sent to a designated lender of last resort if no partner library can provide a requested item.

Library users can place their own requests

- Authenticate using local library patron record data
- Place requests from a web browser anytime, anywhere
- Search virtual catalogs using Z39.50, no need to create union catalogs
- View own requests to see current status, cancel, or renew
- Request loan, copy, and non-print materials
- Register automatically at reciprocal borrowing partner libraries

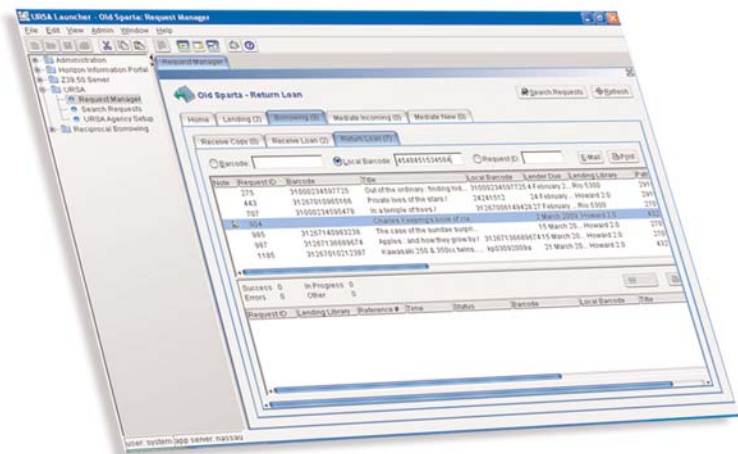
Libraries can profile their own policies

- Configure requesting privileges by patron type
- Determine Z39.50 catalogs to search and other portal configurations
- Profile preferred lending partners for each library
- Define a lender of last resort for unfillable requests
- Select events that trigger automatic email notices to patrons
- Choose pickup locations

- Change request status manually when exceptions occur
- Set up staff log-ins and define privileges and roles
- Intervene at any step of the automated workflow
- Authenticate visiting patrons and see current status at home library
- Create new patron record with designated user type and expiration

Staff workflows using Direct Consortial Borrowing model

- Allows any staff to perform routine request processing
- Checks local library before request is placed
- Locates lenders with item available for loan
- Automates lender assignment
- Load-balances lenders or uses preferred sequence
- Creates temporary bibliographic and item record at borrowing library
- Masks temporary records from OPAC
- Prints wrappers with scannable bar codes, labels, and notices
- Sends request to next lender after library-defined processing time
- Expires requests that pass the patron's need-by date
- Uses local circulation system for holds, checkout, check-in, and overdues
- Interoperates with a variety of circulation systems via NCIP standard



Staff use a consistent screen format for all routine tasks and each person can configure displays according to their own needs and preferences. Security and logins determine privileges to view, edit, process and mediate request information. Requests can be handled in central processing units or at library and branch sites.

Purchase or see a demo of URSA!
 Call 1-800-288-8020, extension 1 or email sales@sirsidynix.com

Bringing Knowledge to Life.

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