

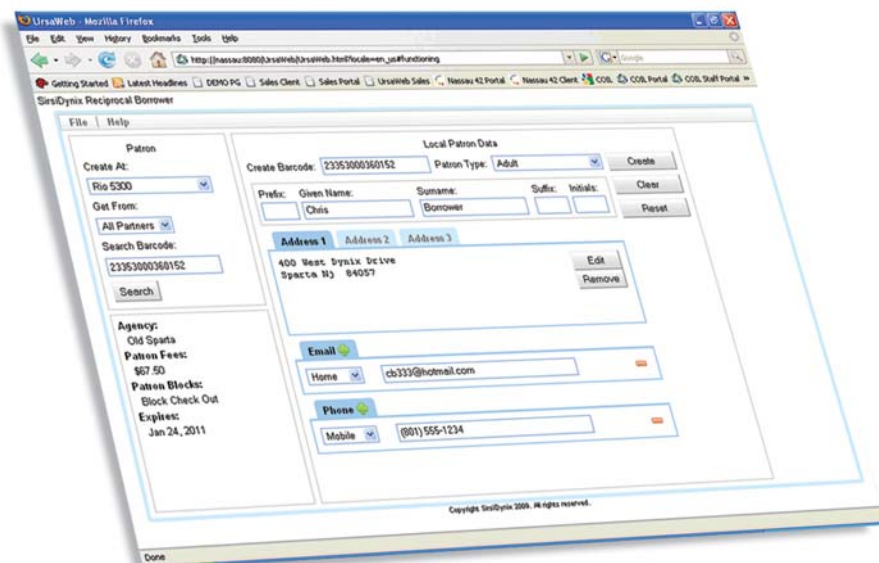
People in communities with many libraries often enjoy extensive use of neighboring libraries close to their work, shopping or other regular travels. Libraries form reciprocal borrowing agreements to honor library cards within a geographic area but until now no automated solution existed to authenticate patrons across multiple automation systems.

SirsiDynix® Reciprocal Borrowing Solution™ offers automated borrower lookup and creation across multiple automation systems. A stand-alone module that is part of the SirsiDynix resource sharing product line, Reciprocal Borrowing revolutionizes service for "walk-in" interlibrary loans by allowing staff to authenticate "foreign" borrowers at their home library and automatically create a new record so that they can check out materials.

Some libraries hesitate to extend services to users from other libraries due to concerns about collection security and problem users. Reciprocal Borrowing makes it easy to identify users who abuse library services elsewhere so that libraries can confidently offer borrowing privileges only to patrons in good standing at their home institutions. With Reciprocal Borrowing, libraries can form regional agreements to improve services to all of their users without corresponding increases in collection budgets.

Reciprocal Borrowing provides an easy way for libraries to authenticate borrowers and capture information electronically, eliminating the need for manual registration. This allows libraries with reciprocal borrowing agreements to save up to 15 minutes of staff time per transaction by automating authentication and record creation. It works across multiple library automation systems by means of the NISO Circulation Interchange Protocol (NCIP) standard.

- Protects libraries from people who are "problem patrons" at their home library
- Enables staff to search all partners simultaneously
- Replaces the need for users to fill in registration forms
- Registers borrowers automatically without manual entry of borrower information
- Able to use existing barcode for new registration
- Removes the need to distribute multiple cards
- Configures the borrower types used for new registrations
- Prevents staff from creating borrowers who are blocked at their own library
- Accessed by staff through standard web browsers
- Works for libraries of all types and sizes
- SirsiDynix hosts and provides system upgrades and maintenance



Staff at Circulation select a specific partner to search or use the All Partners option to see results from multiple locations. The basic user information displays, including address, email and phone addresses, patron type and expiration date for their card. If the user owes fees or is blocked at his or her home library, that information is also shown in the lower left pane. Staff can edit name and address before creating a new record for the patron in their circulation system.

Over 70% of libraries in the US have one or more reciprocal borrowing agreements. Staff may telephone the partner library to discover whether a borrower is currently registered, owes fines or has other problems that would preclude service at the partner library or they may consult a list of "bad patrons" supplied by partner libraries. In the past, the lack of interoperability between systems meant that staff had to resort to manual means to check status of users at other libraries.

Staff selects the borrower's home library from a list of reciprocal borrowing partners and scans in the barcode from their library card. If the card is valid, basic borrower information is brought over and staff creates a new record containing this data with a single keystroke. A new barcode can be appended or not, depending on the library's policies and processes. Whether the new record is permanently retained or expires when the item is returned is also a local decision. Staff can also search all partners at one time so that users with multiple registrations are identified.

SirsiDynix offers Reciprocal Borrowing as a hosted Software as a Service (SaaS) solution on a central server. This means that there are no hardware expenses. Setup is simple: each library fills in their own contact information, indicates their preferred partners, registers staff, and "maps" their patron types to a standard list of types for import and export. Statistical reporting makes it easy for libraries to see how many borrowers were authenticated from each partner library and how many new records were created.

### Reciprocal Borrowing Activity Report -- Preview format

Patrons Looked Up and Created Report			
1 January 2009 - 4 June 2009			
Agency	Partner Agency	Looked Up	Created
U42_APOLLO	U42_HOWARD	94	10
	U42_SPARTA	0	0
	U42_RA	21	1
	U42_RIO	109	9
	Subtotal	224	20
U42_HOWARD	U42_RIO	123	7
	U42_SPARTA	34	6
	U42_HOWARD	1	0
	U42_APOLLO	26	2
	U42_RA	0	1
	Subtotal	184	16
U42_SPARTA	U42_HOWARD	73	1
	U42_RIO	64	5
	U42_SPARTA	7	0
	U42_APOLLO	13	2
	U42_RA	1	0
	Subtotal	158	8
U42_RIO	U42_RIO	13	0
	U42_RA	6	1
	U42_HOWARD	227	5
	U42_SPARTA	55	2
	U42_APOLLO	47	4
	Subtotal	348	12
<b>Totals</b>		<b>914</b>	<b>56</b>

Administrators and staff with appropriate permissions can obtain counts of borrowers looked up and created at any time and for any date range. This information shows a breakdown of activity by home library and can be produced in a variety of formats, including preview, pdf, html, csv and xml. Having updated information on usage by patrons from other libraries can be a valuable planning tool for libraries.

Purchase or see a demo of Reciprocal Borrowing!  
 Call 1-800-288-8020, extension 1  
 or email [sales@sirsidynix.com](mailto:sales@sirsidynix.com)

